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# Event Agenda

Amtelco's Healthcare Seminar 2024

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## Tue, Sep 17, 2024

8:00 AM - 9:00 AM

### Registration

Location: 2nd Floor

9:00 AM - 9:30 AM

### Opening Ceremonies

Location: Madison Ballroom

Speaker: Mike Friedel

9:30 AM - 10:45 AM

### Achieving Gold with Wild Leadership by Chris Heeter

Location: Madison Ballroom

Speaker: Chris Heeter

10:45 AM - 11:00 AM

### Break

11:00 AM - 11:30 PM

### Gold Medal Partnerships: Winning Strategies for Contracted Services

Speaker: Brad Swift

11:30 AM - 11:45 AM

### Removing the Hurdles: Remote Monitoring Tools

Location: Madison Ballroom

Speakers: Kevin Mahoney, Amber Schroedl

11:45 AM - 12:45 PM

### Lunch: Fueling up for Success

Location: Wisconsin Ballroom

12:45 PM - 1:45 PM

### The Path to the Podium: Amtelco Updates and Roadmaps

Location: Madison Ballroom

Speaker: Kevin Beale

1:45 PM - 2:30 PM

### Reaching New Heights: The Advantage of Hosted Solutions

Location: Madison Ballroom

Speakers: Jeremy Williams, David Lewis

2:30 PM - 2:45 PM

### Break

2:45 PM - 3:45 PM

### Active Insights Archery: Targeting Data for Precision in Care

Location: Madison Ballroom

Speaker: Kevin Beale

3:45 PM - 4:45 PM

### Torchbearers Talk: Illuminating Healthcare Innovation

Location: Madison Ballroom

5:30 PM - 9:00 PM

### Fun and games from around the world

Location: Wisconsin Ballroom

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## Wed, Sep 18, 2024

9:00 AM - 10:00 AM

### Scripting Sprints: IS Scripting Strategies and Highlights for Beginner Programmers

Location: Conference Room 1 and 2

Speakers: Adam Outcalt, Brett Burns

9:00 AM - 10:00 AM

### Scripting Marathon: IS Scripting Strategies and Highlights for Advanced Programmers

Location: Madison Ballroom

Speakers: Christopher Douglas, John Van Walsum

<b>10:00 AM - 11:00 AM</b>	<b>Active Insights: Accelerating Performance</b> Speakers: Jesse Pringle, Morgan Marquis
<b>11:00 AM - 11:15 AM</b>	<b>Break</b>
<b>11:15 AM - 12:15 PM</b>	<b>Setting the Gold Standard: Standardizing Practices Across Multi-Hospital Systems</b> Location: Madison Ballroom Speakers: Jan Sblendorio, Bri Korando, Kevin Steinburg
<b>12:15 PM - 1:15 PM</b>	<b>Mid-Event Refuel</b> Location: Wisconsin Ballroom
<b>1:15 PM - 2:15 PM</b>	<b>The Gold Standard: Being the Trusted Source of Truth</b> Speakers: Mason Peck, Jan Sblendorio
<b>2:15 PM - 3:15 PM</b>	<b>On-Call Scheduling Relay: Passing the Baton in Patient Care</b> Speakers: Marianna Givre, Tracy Burch-Jones, LouAnn Lacourse
<b>3:15 PM - 3:30 PM</b>	<b>Break</b>
<b>3:30 PM - 4:00 PM</b>	<b>Locking In the Win: with Secure Messaging</b> Location: Madison Ballroom Speaker: Chris Marshall
<b>4:00 PM - 4:30 PM</b>	<b>Synchronized Swim: A Perfect Pairing Amtelco and NAEO</b> Speaker: Jeremy Williams
<b>5:30 PM - 5:30 PM</b>	<b>Bus picks up in front of hotel</b>
<b>6:00 PM - 9:00 PM</b>	<b>Champions Dinner</b> Location: Garver Feed Mill

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## Thu, Sep 19, 2024

<b>9:00 AM - 10:00 AM</b>	<b>Web Agent Marathon: Endurance in Healthcare Customer Service</b> Speakers: Denise Baures, Matthew Day
<b>10:00 AM - 11:00 AM</b>	<b>Game-Changer: Boosting Hospital Efficiency with Amtelco</b> Speakers: Marianna Givre, Jody Williams, Kevin Steinburg
<b>11:00 AM - 12:00 PM</b>	<b>Swift Solutions: Automating Emergency Workflows for Peak Performance</b> Speakers: Amber Schroedl, Kevin Mahoney
<b>12:00 PM - 12:30 PM</b>	<b>Closing Ceremonies</b> Location: Madison Ballroom Speaker: Mike Friedel
<b>12:30 PM - 1:00 PM</b>	<b>Lunch at Circ</b> Location: CIRC restaurant in Concourse